



# SERC RELIABILITY CORPORATION

**Lead with Purpose**

November 18, 2020

**PLANNED OUTAGE – MULTIPLE SYSTEMS**

**TO: PRIMARY AND ALTERNATE COMPLIANCE CONTACTS  
CIPC, EC, AND OC MEMBERS  
RA DATA COLLECTION CONTACT LIST (DCTF)**

**FROM: IT**

**DATES:** November 24, 2020, 6:00 p.m. to 6:00 a.m. (Eastern) on November 25, 2020

**SYSTEMS AFFECTED:** SERC Public Website, Compliance/Committee Portal, SFTP, Reliability (RA) Portal, and SERC CIP-Up Portal

As we all know, security patches are released frequently for many IT systems; and it is an important and ongoing effort to review, implement, and test such patches.

As part of this ongoing effort, routine maintenance involving the SERC Public Website, Compliance & Committee Portal, SFTP, the Reliability (RA) Portal and SERC CIP-Up Portal is scheduled for Tuesday, November 24, 2020 – 6:00 p.m. to 6:00 a.m. (Eastern) on Wednesday, November 25, 2020. During that time, the systems will not be available.

Thank you for your patience during the outage.

Questions may be directed to IT at [ITSupport@serc1.org](mailto:ITSupport@serc1.org)

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