



May 14, 2020

SERC COVID-19 Update

In response to the COVID-19 outbreak, SERC's Pandemic Response Team has been convening regular calls to discuss company operations related to the wellbeing and safety of our staff and stakeholders during this emergency. At this time, the SERC office will remain closed and staff will continue to work remotely until July 6, 2020. SERC management will continue to monitor the pandemic and will communicate updates in a timely fashion.

In addition, a new resource document, the [Epidemic/Pandemic Response Plan Resource](#) is available to help utilities with their plans. The document was a joint effort of the North American Transmission Forum (NATF), the North American Electric Reliability Corporation (NERC), the U.S. Department of Energy (DOE), and the Federal Energy Regulatory Commission (FERC). See the [announcement](#) for more information.

All other questions may be directed to [SERC Support](#).

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